Honeywell

E-Mon Class 1000 Meter
SINGLE PHASE KWH METER

INSTALLATION INSTRUCTIONS

Home and Building Technologies
Honeywell
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Atlanta, GA 30308
(800)334-3666
customer.honeywell.com
Dear Valued Customer,

We are pleased that you chose to buy one of our products, and want you to be just as pleased with owning it. Before installing your new Honeywell E-Mon product, please read the information on the following pages carefully.

We believe that you will find the Honeywell E-Mon meters easy to install and to use for monitoring and evaluating your electrical usage.

To be sure that you are 100% satisfied with your products, we provide toll-free technical and sales support Monday through Friday, 8:00 am to 7:30 pm, EST: (800) 334-3666. You may also reach us via email at info@emon.com.

If you have questions, we can handle them quickly and effectively with a telephone call. Please let us try to help you BEFORE you remove your meter. And to help us help you, we ask that you have all relevant information on hand when you call (model or part numbers, nature of difficulty, etc.)

Be sure to forward this manual to the owner after installation is complete, so that they may use it as a reference guide when reading the Honeywell E-Mon meter.

Thank you.
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E-MON CLASS 1000 METER

1.0 Pre-Installation Information

The Honeywell E-Mon® Class 1000 kWh meter is a 2-element meter used to monitor electric power usage of individual loads after the utility meter. Installation must only be performed by qualified personnel and in accordance with these instructions and all applicable local and national electrical codes. Honeywell E-Mon or its representatives assume no responsibility for damages or injury resulting from the improper installation of this meter.

Meters are supplied in a UL Type 1 steel enclosure appropriate for indoor installation where it will not be affected by the elements, such as moisture and extreme temperatures.

Units designated by the “R” suffix on the model number have an extended environmental operating range and are enclosed in a NEMA 4X enclosure to accommodate outdoor environments.

Verify the input voltage rating and configuration on the meter label to ensure it is suitable for the intended electrical services. Class 1000 meters labeled for 120/208V service MUST NOT be installed on service feeds of 277 and vice versa.

Verify the current sensors are sized suitably for the load to be monitored. Compare the color of the arrows on the current sensors to the chart below to confirm the correct current sensor is being used.

<table>
<thead>
<tr>
<th>Sensor Arrow Color Code</th>
<th>Sensor Rating</th>
</tr>
</thead>
<tbody>
<tr>
<td>Blue</td>
<td>25 Amp</td>
</tr>
<tr>
<td>Black</td>
<td>50 Amp</td>
</tr>
<tr>
<td>Brown</td>
<td>100 Amp</td>
</tr>
<tr>
<td>Red</td>
<td>200 Amp</td>
</tr>
</tbody>
</table>

Internal circuit card components are extremely sensitive to electrostatic discharge. Prior to handling or touching internal circuitry, discharge any static buildup on your person. To discharge yourself, touch a grounded metal object such as conduit or an earth grounded metal enclosure.

WARNING

Use of this instrument, Class 1000, in a manner inconsistent with this manual or not specified by the manufacturer in writing, can cause permanent damage to the unit and/or serious injury to the operator. The protection and safety features provided by this equipment may become impaired or otherwise compromised.

NOTE: If any trouble arises during installation or functional verification operations, do not immediately remove unit. Before removing the unit, contact Honeywell E-Mon’s technical support department at (800) 334-3666. Honeywell E-Mon’s technical department will assist you in detailed troubleshooting of the Class 1000 installation.
1.1. Internal Electronic Assemblies

The unit is comprised of a Main Power Board and Display and Keyboard. All component cards are mounted inside a UL Type 1 (standard) or NEMA 4X (optional) enclosure.

NOTE: Units are supplied in a UL Type 1 metal enclosure suitable for indoor applications only. Units supplied in the optional NEMA 4X fiberglass enclosure are suitable for either indoor or outdoor applications, within the defined specifications. Refer to Section 12.0 for a definition of suitable environmental conditions for indoor and outdoor units.
**1.2 Main Power Board**

Connections to this board include the MAINS Input Voltage, Current Sensors, external IDR interface and Isolated Pulse Output. The MAINS input terminals are covered with a protective shield for safety purposes. The current sensor assemblies interface to three header connectors labeled A, B, and C along with conductor color indication. Each header connector input corresponds to an input voltage phase, so care must be taken to ensure each current sensor is connected to the correct input header. TB4 is not to be used as an input on the Class 1000 meter.

![Fig. 2. Standard Configuration.](image)

**1.3 Display Board**

The display board connects to the main power board via a flex-ribbon cable and the board is mounted on the inside of the enclosure door. The display board LCD readout indicates the cumulative kWh and instantaneous kW value.

**2.0 SAFETY LABEL DEFINITIONS AND INFORMATION**

The E-Mon Class 1000 meter may contain one or more of the following labels. Operator(s) should familiarize themselves with the meaning of each label to minimize risk.

- **The presence of this label is a cautionary indicator identifying a danger risk. The manual should be consulted prior to proceeding.**

- **The presence of this label indicates an electrical shock hazard exists in the location or area where the label is placed. Prior to proceeding, the MAINS power must be disconnected and the manual consulted for safety information.**
3.0 PRECAUTIONARY AND SAFETY INFORMATION

⚠️ CAUTION
Internal circuit card components are extremely sensitive to electrostatic discharge. Be careful not to touch internal circuitry prior to discharging any static buildup on your person. To discharge yourself, touch a grounded metal object such as conduit or an earth-grounded metal enclosure.

⚠️ WARNING
High voltages present on main PCB terminal block screw terminals. Risk of serious injury and/or electrical shock exists. Prior to performing any wiring operations, review all contents of the user manual and de-energize the MAINS power switch. Only qualified personnel should perform installation wiring. Installation wiring must comply with all local and national electrical codes.

⚠️ WARNING
Failure to ground the enclosure creates a possible shock hazard. Do not operate the E-Mon Class 1000 meter without a protective earth wire attached securely to the PE terminal screw. After installing protective earth wiring, secure the screw tightly (7 in-lbs torque.)

⚠️ WARNING
NEVER open front panel of unit while unit has MAINS power applied. Failure to comply can increase the risk of serious injury and/or electrical shock.
4.0 METER INSTALLATION

4.1 Mounting the Meter

STEP 1: Using the appropriate sized mounting hardware, fasten the E-Mon Class 1000 meter enclosure to the selected mounting surface. The four mounting holes are centered 6.75" H x 4" W. The mounting hole spacing is identical for either the UL Type 1 or NEMA 4X enclosure.

NOTE: Only the NEMA 4X enclosed unit is suitable for outdoor environmental conditions. Units housed in UL Type 1 enclosures must only be installed in indoor environments where it will not be affected by the elements, such as moisture and extreme temperatures.

4.2 Main Power Board Connections

STEP 1: Install a temporary ground for ESD (Electrostatic Discharge) protection. With all circuits de-energized, connect a temporary protective earth ground connection for ESD protection. Prior to performing any unit wiring, be sure to discharge any static on your person.

STEP 2: Install the E-Mon Class 1000 Protective Earth Ground. Connect an earth ground wire to the E-Mon Class 1000 protective earth ground terminal screw located on the right side of the line voltage terminal block. After installing the protective earth ground wire, securely fasten the protective earth ground screw.
WARNING

Failure to attach the protective earth ground wire securely to the enclosure creates a potential shock hazard. Do not operate the E-Mon Class 1000 meter without a protective earth ground connection securely installed.

STEP 3: Wire Entry: Two openings exist on the unit enclosure, one for 1/2” conduit and one for 3/4” conduit. The 3/4” conduit opening located on the bottom of the enclosure is used to bring in MAINS Power (voltage lines to power meter) and current sensor wiring. The 1/2” conduit opening located on the top of the enclosure is used to interface low voltage signals, such as the IDR interface and isolated pulse output. (Outdoor enclosures equipped with one 3/4” conduit opening on bottom of enclosure only.)

Route the appropriate cabling to and through the respective enclosure opening. The conduit and fittings interfacing the enclosure entrances must be UL listed and properly sized to the enclosure port diameter. The interfacing fitting must use a gasketed seal ring to interface between the conduit fitting and the enclosure entry point. After installing the conduit fitting and conduit, verify that the conduit fittings are aligned properly to their respective enclosure entrance ports and tightened securely to prevent moisture entry. VERIFY that each conduit slip nut is securely tightened to its respective conduit fitting.

Outdoor applications require the use of the optional NEMA 4X enclosure. The same principles outlined for indoor meter installations as defined in the above paragraph carry over and apply to outdoor installations with one exception. This exception is that the conduit and fittings for outdoor installations require an outdoor material rating and UL approval for 4X applications

STEP 4: Unit MAINS Wiring (Voltage Wiring Connections): Remove the shield located over phase A, B and C screw terminals on the main power board. This shield can be removed by pulling back on the latch on the right side of the shield and lifting up on the front. Wire each connection to the terminal block with stranded wire 14-12 AWG, rated at 600 VAC.

Strip back all wire insulation to expose between 1/4” to 3/8” of the copper conductors. Gently twist each wire to prevent fraying. Insert the conductors into their respective terminal block position and tighten down the terminal block screw to 7 in-lb of torque. The terminal block is clearly labeled PHASE A, PHASE B, PHASE C and NEUTRAL. Phase C is not used on single phase circuits.

Connect the NEUTRAL wire to the appropriate terminal block position.

Connect the AC mains power wires (Phase A and Phase B) to their respective positions as labeled on the terminal block. Also connect the neutral wire.
**E-MON CLASS 1000 METER**

After all conductors are connected to their respective terminal block positions and tightened down, verify that each terminal block screw is securely fastened by gently tugging on each conductor. Verify that no conductor wires are frayed or are shorting to adjacent terminal block positions.

**STEP 5: External Switch Mechanism/In-Line Fuse Installation.**

To ensure a safe installation, the E-Mon Class 1000 meter requires an external switch mechanism, such as a circuit breaker, be installed on the E-Mon Class 1000 MAINS input wiring. The switch mechanism must be installed in close proximity to the meter and easily reachable for the operator. This device must also be marked as the disconnecting device for the E-Mon Class 1000 meter.

Install 1/10 Amp Slow Activation in line fuses with the suitable voltage rating for each conductor phase at the MAINS input to the meter. The fuses must be labeled to indicate voltage and current rating as well as element characteristics. The fuse element must be slow activating type.

**STEP 6: Once the MAINS wiring is complete, replace the clear lexan protective shield over terminal block TB1 and close the enclosure front panel. Secure the enclosure cover using the locking mechanism. Activate the external circuit breaker or equivalent switch to apply AC MAINS power to the unit.**

The E-Mon Class 1000 meter display should turn on and indicate total kWh accumulation reading and KW load. The display will cycle between the two readings.

**STEP 7: Using an AC Voltmeter, verify the input voltage readings are within the limits specified below.**

**NOTE:** Single Phase systems, the voltages are measured Phase to Neutral.

<table>
<thead>
<tr>
<th>Meter Input Voltage Configuration</th>
<th>Nominal Voltage</th>
<th>Limits (+/- 10%)</th>
</tr>
</thead>
<tbody>
<tr>
<td>120/208V, 2 Ph, 3 Wire</td>
<td>120 VAC</td>
<td>108 to 132 VAC</td>
</tr>
<tr>
<td>120/240V, 2 Ph, 3 Wire</td>
<td>120 VAC</td>
<td>108 to 132 VAC</td>
</tr>
<tr>
<td>277V, 1 Ph, 2 Wire</td>
<td>277 VAC</td>
<td>250 to 304 VAC</td>
</tr>
</tbody>
</table>

Step 8: Remove power from the unit by de-energizing the external switch.
4.3 Current Sensor Installation & Wiring

Once the AC voltages have been confirmed to be within acceptable limits, you are ready to install the current sensors. The MAIN power board contains three header connectors located at the bottom right of the board. The connectors are labeled A, B, and C along with conductor color indication. This format must be followed in order for the meter to function correctly. (Phase C is not used)

The E-Mon Class 1000 meter will be used with one of two basic types of current sensors:

a. Split-Core Current Sensor: This sensor opens so that it can be attached around the circuit conductor being monitored without interrupting power. Unless otherwise specified, all E-Mon Class 1000 meters are supplied with this sensor type.

b. Solid-Core Current Sensor: This sensor does not open and requires the monitored conductor be removed from the circuit to install the current sensor. This type is only supplied when specified at time of order.

NOTE: The unit serial label specifies if the unit is set up for split or solid core current sensors.

Both types of current sensors output a 0-2 VAC signal proportional to the current being measured.
4.4 Installing the Split-Core Current Sensor Assembly

STEP 1: Each phase being monitored will require one two-piece current sensor assembly. Therefore, a three-phase meter will require three (3) assemblies. Open the two-piece current sensor assembly by releasing the nylon clamp using a flat head screwdriver.

![Fig. 4. Split-Core Current Sensor.](image)

STEP 2: Reassemble the current sensor assembly around the conductor(s) to be monitored. Ensure the current sensor halves marked “Load” are both facing the load side of the conductor. The colored arrow will be on the source side of the conductor being monitored and MUST be pointed in a clockwise direction around the conductor being monitored. Tighten the nylon clamp to complete the assembly.

![Fig. 5. Colored Arrow Will Be On The Source Side.](image)

IMPORTANT:
When looking from the source side of the conductor(s) being monitored, you should see the arrow on the current sensor assembly. The arrow should be pointing in a clockwise direction around the conductor(s) being monitored. If the arrow is not positioned on the source side, inaccurate readings will result.
4.5 Installing the Solid-Core Current Sensor Assembly

The optional solid-core current sensors can be installed in the same applications as the standard split-core units, however, the conductors that they are monitoring must first be disconnected.

NOTE: Under no circumstances is this operation to take place without shutting off the power to the conductor(s) being monitored.

With the power off, disconnect the conductor from its breaker or terminal. Slide the solid-core current sensor over the conductor, making sure that the indicator on the sensor is pointing in the direction of the load. After this is done, reconnect the conductor and verify that it is properly installed.

Run the black and white wires from the solid-core current sensors and install them according to the standard installation diagram. When this is completed, the power to the monitored conductor can be turned back on.

Fig. 6. Solid Core Sensor Assembly.
**4.6 Current Sensor Wiring**

Once all the current sensors are installed on their appropriate phase conductors, you can begin terminating the current sensors on to the E-Mon Class 1000 main power board.

The current sensor leads can be extended up to 2,000 feet (using #14-22 AWG wire) for remote monitoring applications. Consult your local electrical codes for proper wire sizing (#22 AWG twisted pair wire with a black and white conductor, rated for 600 VAC recommended.)

The current sensor connection points are located on the bottom right of the main power board. Three removable plugs exist, one for each current sensor phase input. The header portions of the connectors are labeled A, B, and C. Text on the plastic cover of each of the connectors instruct you which terminal of the plug is for the white conductor and which terminal is wired to the black conductor. Once each current sensor is wired to its respective plug, insert each plug into the appropriate header. Input C is not used with the E-Mon Class 1000 meter.

**4.7 MAINS Line Voltage & Current Sensor Wiring Diagrams**

*Fig. 7. Single-Phase, 2-Wire Connection 120/240 Volt Single-Phase.*
4.8 Installation Overview

Fig. 8. Single-Phase, 3-Wire Connection 120/240-Volt Single-Phase.

Fig. 9. Install Overview.
E-MON CLASS 1000 METER

4.9 Check Polarity of the Current Sensor.
Verify all phases are loaded by at least 1% of meter rated load, and check the polarity of the sensors.
Test the sensors wires one pair at a time, verifying polarity, phase rotation and correspondence to line input. Safety guards must be in place.

CAUTION: High voltage - extra care must be taken.

Fig. 10. Sensor Polarity. When current sensor is installed properly, error LED is off. If the Error LED is illuminated, then disconnect the gray plug and reverse the input lead. If it clears, the “Sensor Error” then mark appropriately. Repeat for all sensors.
5.0 MONITORING MULTIPLE LOADS WITH ONE METER

The E-Mon Class 1000 meter provides extreme flexibility by allowing additional sets of current sensors to be used in parallel so that multiple load locations can be monitored by one meter. This feature allows a totalized display readout from two or more load circuits.

You may use parallel sensors to monitor specific breakers from one panel, specific breakers from more than one panel, two or more complete panels, etc.

When paralleling current sensors, the following rules must be followed for accurate readings:

Rule 1: Current sensors must be installed in complete sets of two, with a maximum of three sensors installed in parallel per phase.

Rule 2: All sensors used in parallel must be of the same amperage rating (i.e. 100 amp, 200 amp, etc.) The rating is determined by the current rating (amperage) of the E-Mon Class 1000 meter. For example, a 200 amp meter must use extra sets of 200 amp current sensors.

Rule 3: All locations being monitored must have the same power source. A 277 volt meter cannot monitor a 208 volt load nor can a meter monitor two 277 or 208 volt loads if they are from different originating power sources or from different transformers.

Rule 4: The display readings must be multiplied by the number of sets of current sensors installed. E.g. meter reading of 5 kWh with 2 sets of current sensors....5 x 2 = 10 kWh (actual usage.)

NOTE: One set of current sensors equates to three sensors, one per phase. The multiplier only applies when extra sets of current sensors are installed on one meter. Therefore, if you are using only one set of two sensors (one per phase) the multiplier is not required.
Fig. 11. Multiple Load Locations Can Be Monitored By One Meter.
6.0 KWH METER FEATURES & FUNCTIONS

6.1 KWh Meter Display Functions

![Fig. 12. Normal Mode (kWh Reading).](image)

The E-Mon Class 1000 kWh meter display requires no multiplier and shows kilowatt hours consumed. See section 6.2 for information on calculating cost based on kWh usage.

![Fig. 13. KW Load Mode (Current Load in kW).](image)

The E-Mon Class 1000 LOAD display shows the present circuit load in kilowatts.

![Fig. 14. Start Up Mode.](image)

When initially powered on, the E-Mon Class 1000 meter will display the startup screen.

This screen indicates the meter voltage, amps, and service configuration. It will remain on for approximately five seconds before switching to the normal operating mode.
6.2 How To Read The kWh Meter

Fig. 15. The E-Mon Class 1000 kWh meter displays readings in whole numbers, there are no decimals.

To find the dollar cost for the power used by the load(s) being monitored, you must first find out what the cost per kWh is in your area (this cost can be found on your utility electric bill, or call your local utility and ask for their cost per kilowatt hour.) Simply multiply the cost per kWh by the kWh reading from the Honeywell E-Mon meter. The resultant figure is the dollar cost for power used by the load(s) being monitored by this meter.

Example:

8-digit display reading 00000017

Cost per kWh from utility $0.12100

17 x $0.121 = $2.06

THE FOLLOWING ONLY APPLIES TO METERS USING MORE THAN ONE SET OF CURRENT SENSORS. For meters using parallel current sensors you must multiply the kWh display reading by the number of sets of current sensors installed.

Example:

250 (meter display reading) x 2 (sets of sensors in parallel) = 500 kWh

500 kWh x $0.121 (utility cost per kWh) = $60.50
6.3 KWh Meter Hardware Functions

<table>
<thead>
<tr>
<th>Function</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>IDR Jack</td>
<td>8-pin RJ-45—used to connect kWh meter to the Honeywell E-Mon Energy automatic meter reading system.</td>
</tr>
<tr>
<td>Calibration Jack</td>
<td>Connector J11 is for factory calibration only, and is not a user accessible port. Silicon plug is not to be removed.</td>
</tr>
<tr>
<td>Error LED</td>
<td>When lit, indicates that the current sensor is backwards or on the incorrect phase.</td>
</tr>
<tr>
<td>Meter Pulse LED</td>
<td>Blinks to show the meter load. Blink rate increases with load.</td>
</tr>
<tr>
<td>Power On LED</td>
<td>When lit, indicates power to meter is on.</td>
</tr>
<tr>
<td>Pulse Output</td>
<td>Optically isolated output pulse for connection to BAS or peripheral equipment.</td>
</tr>
</tbody>
</table>

The Main circuit board is located inside the meter enclosure.

Fig. 16. Hardware Functions.
6.4 E-Mon Class 1000 Pulse Output Removable Two-Screw Terminal Plug

PULSE VALUE GUIDE FOR E-MON CLASS 1000, KWH & OR KW DEMAND METER
Color Code Key of Sensor Arrow Must Match the Amperage of Meter:

<table>
<thead>
<tr>
<th>Amp</th>
<th>Watt Hours per Pulse</th>
</tr>
</thead>
<tbody>
<tr>
<td>25</td>
<td>0.48828</td>
</tr>
<tr>
<td>50</td>
<td>0.97656</td>
</tr>
<tr>
<td>100</td>
<td>1.95312</td>
</tr>
<tr>
<td>200</td>
<td>3.90625</td>
</tr>
<tr>
<td>400</td>
<td>7.81250</td>
</tr>
<tr>
<td>800</td>
<td>15.6250</td>
</tr>
<tr>
<td>1600</td>
<td>31.2500</td>
</tr>
<tr>
<td>3200</td>
<td>62.500</td>
</tr>
</tbody>
</table>

Pulse output signal is a 50/50 duty cycle. There is no voltage present at the pulse output connection. It is a solid state relay, and there is no polarity associated with the relay. The interface range is from 4.5 to 28 VDC, with a maximum of 50 mA.
7.0 PREVENTATIVE/SCHEDULED MAINTENANCE

The E-Mon Class 1000 kWh/single phase meter is shipped in calibrated, tested and fully functional condition.

- No field adjustments are required.
- No preventative or scheduled maintenance is required.
- No cleaning or decontamination procedures are required for this instrument.
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8.0 TROUBLESHOOTING GUIDE

The E-Mon Class 1000 kWh/single phase meter is calibrated and tested at the factory before being packaged and shipped. If installed properly and in accordance with these installation instructions, your E-Mon Class 1000 meter should provide years of trouble free service. If the meter should not function, the following guide will assist in troubleshooting the installation.

Problem Procedure to follow:

1. Display window is blank.
   a. Check wiring to voltage terminals.
   b. Check circuit breakers or fuses.
   c. Verify that the power is turned on.
   d. Test source for correct voltage.

2. Display reading all zeros (00000000).
   a. Determine if load is sufficient to update the display.
   b. Check RESET button to ensure there are no wires or other objects pressing against it when the door is closed.
   c. Check the current sensors for installation and polarity.
   d. Be sure the current and voltage inputs have the proper phase relationship.
   e. Check wiring to voltage terminals.
   f. Check circuit breaker or fuses.
   g. Test source for correct voltage.

3. Display reads only a fraction of consumption.
   a. Check the supply voltage to be sure consumption that it is on continuously 24 hrs/day.
   b. Check the current sensors for installation and polarity.
   c. Check sensor wiring to the terminal strip in meter (color coding B & W.)

NOTE: If you still need assistance after performing the above troubleshooting procedures, do not remove the unit. Before removing the unit, contact Honeywell E-Mon’s technical support department at (800) 334-3666, our support experts will assist you in detailed troubleshooting of the meter installation and assist you in getting the unit operating correctly.
8.1 Line Voltage Diagnostics

Honeywell E-Mon meters detect the direction of rotation of three-phase power. The proper phase sequence must be A-B-C.

The AC power input must be in proper phase sequence A, B, C. If incorrect, the display will read “Check Install.” See Figure 23.

Fig. 18. Check Install Error.

STEP 1: VERIFY & RESOLVE A PHASE SEQUENCE ERROR

1. Have the electrician unplug or disconnect all three current sensors at the current sensor input.

2. If the meter display “Check Install” Error without any sensors connected the utility power supply connection is out of expected sequence.

3. Disconnect the power to the meter line voltage inputs. Swap A & B line inputs. Power up the meter and verify there is not a “Check Install” error on the LCD.

NOTE: If line voltage phase sequence was corrected - sensors must be adjusted accordingly.
8.2 Current Sensor Diagnostics

NOTE: Light Load or No Load May Cause “Check Install” Error to be Displayed.

The meter must have at least 1% load for each current sensor. For example model number E20-208200KIT is 200 amp rated; each current sensor must have at least two amps flowing though it to verify installation. If the error goes away with 1% or more load, then there is no issue with installation. The error was due a light load this is normal and may go back on during light load conditions.

STEP 1: LINE VOLTAGE PHASE ROTATION MUST BE CORRECTED PRIOR TO CURRENT SENSOR DIAGNOSTICS - SEE SECTION 10.1.

Is the Current Sensor(s) clamped on backwards?
Assemble the current sensor halves around the conductor(s) to be monitored. Ensure the current sensor halves marked “Load” (Load Side shown with two arrows Figure 24 below) are both facing the load side of the conductor. (The load is the side of the conductor where the equipment you are monitoring is located).

WARNING: If removal of the split-core Current Sensor is necessary, DO NOT Cut the Tie Wrap! The head of the cable tie has a release tab. Push down on the tab to release.

How do I know line from load?

Generally speaking, “line” is the power coming in or “upstream” to a circuit breaker/fuse/disconnect/etc. “Load” is the power going out (“downstream”) of the device that interrupts power.
9.0 FREQUENTLY ASKED QUESTIONS

Q. When providing line voltage to the meter, can I tap off of the same breaker I am monitoring?
A. Yes, the voltage can be pulled from the same breaker being monitored.

Q. Can the meter’s line voltage wires be run in the same conduit as the sensor leads?
A. Yes, there will be no effect on the meter if the sensor leads and line voltage wires are run in the same conduit.

Q. Can the meter communication wires and line voltage wires be run in the same conduit?
A. It is NOT recommended to run these wires together due to noise concerns and their effects on the communications signal integrity. Communication wires can be routed separately using the 1/2” conduit port.

Q. How do I find the cost for kWh and kW to bill my tenants?
A. Your local utility bill should list the cost per kWh and kW. If not, simply call your utility and ask them to provide you with the cost per kWh and kW.

Q. What size wire do I use for the line voltage leads?
A. These wires are normally #14 AWG, but be sure to consult your local electrical codes for proper sizing requirements.

Q. What size wire should I use to extend the current sensor leads?
A. These wires are normally sized at #14-22 AWG, twisted pair arrangement. Consult your local electrical codes for proper sizing requirements.
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Q. The load I need to monitor has parallel feeds. How do I install the current sensors for this application?

A. There are two ways you can monitor parallel feeds. One method is to clamp the sensors around all feed wires for each phase (no additional reading multiplier required). The second way to monitor parallel feeds is to clamp the sensor around one of the feed wires for each phase, and when you read the kWh meter the final reading must be multiplied by the number of feed wires for each phase.

Q. I have two subpanels I would like to monitor with one meter. These subpanels are fed by different transformers in the building. Can I parallel sensors and monitor both panels with one meter?

A. No. These panels cannot be monitored by one meter because they are different power sources. When you parallel current sensors, all loads must be from the same voltage source.

Q. I have 5 breakers in one subpanel I would like to monitor with one meter. Can this be done without having to parallel current sensors?

A. Yes. Simply run all the breaker wires through one set of current sensors. Make sure all A phase circuits are run through the A phase sensor, and the same for B & C phases. The meter should be sized by the highest amount of current being monitored by one sensor.

Q. I've gone through the troubleshooting guides and I still can’t get my meter to work. What should I do?

A. Before removing the unit, contact Honeywell E-Mon’s technical support department at (800) 334-3666. Our technical support experts will assist you in detailed troubleshooting of the meter installation and assist you in getting the meter functional without having to remove and return the unit.

Still have questions? Call the Honeywell E-Mon Technical Support Hotline:

M-F 8AM to 7:30 PM Eastern Time Zone: 800-334.3666 or M-F 8AM to 4:30 PM Western Time Zone: 800-810-3666.
10.0 METER TECHNICAL SPECIFICATIONS

Ordering Information: Define brand, class, input voltage, current sensor amperage, enclosure type, and sensor type in the format A-BB-CCC-DDDD-E-F-GGG where:

A = Brand: E for Honeywell E-Mon
BB = Class:10 for Class 1000
CCC = Input Voltage: 120, 208, 480 or 600
DDDD = Amperage: 100, 200, 400, 800, 1600, or 3200
E = Enclosure Type: J = standard metal, R= 4X raintite, M = MMU
F = Demand Option: D for Demand “blank” for kWh meter
GGG = sensor type: KIT = split-core, SCS= solid core “blank” = none supplied

EXAMPLE:

E-MON CLASS 1000 METER
INPUT VOLTAGE (480V)
AMPERAGE (100 AMPS)
ENCLOSURE TYPE (STANDARD METAL)
DEMAND METER
SENSOR TYPE (SPLIT CORE)

M34230
### E-MON CLASS 1000 METER

<table>
<thead>
<tr>
<th>Feature</th>
<th>Specification</th>
</tr>
</thead>
<tbody>
<tr>
<td>Input Voltage Configuration</td>
<td>3-wire (Delta) Or 4-wire (Wye)</td>
</tr>
<tr>
<td>Mains Voltage Input</td>
<td>Up To 480 VAC RMS Available</td>
</tr>
<tr>
<td>Input Power</td>
<td>6 VA Maximum Rating</td>
</tr>
<tr>
<td>Current Sensor Rating</td>
<td>Up To 3200 Amps RMS AC Available</td>
</tr>
<tr>
<td>Power Factor</td>
<td>0.5 Leading Or Lagging</td>
</tr>
<tr>
<td>Line Frequency</td>
<td>50-60 Hz</td>
</tr>
<tr>
<td>Metering Accuracy</td>
<td>Certified To ANSI C12.20</td>
</tr>
<tr>
<td>Voltage Operating Range</td>
<td>+/-10% Of Rated Load</td>
</tr>
<tr>
<td>Temperature Range</td>
<td>-20 C To +50 C (Standard indoor enclosure):</td>
</tr>
<tr>
<td>Temperature Range</td>
<td>-20 C To +70 CNEMA 4X (NEMA 4X outdoor enclosure)</td>
</tr>
<tr>
<td>Relative Humidity Range</td>
<td>0-95% Non-condensing</td>
</tr>
<tr>
<td>Altitude</td>
<td>2000 Meters Maximum</td>
</tr>
<tr>
<td>Voltage Overload</td>
<td>+25% Continuously: +100% For 20 Cycles</td>
</tr>
<tr>
<td>Current Sensor Overload</td>
<td>100% For 1 Minute Without Damaging Meter</td>
</tr>
<tr>
<td>Pollution Degree</td>
<td>Degree 2 In Accordance With IEC 664</td>
</tr>
<tr>
<td>Installation (Overvoltage) Category</td>
<td>Category 111</td>
</tr>
<tr>
<td>Measurement Category</td>
<td>Category 111</td>
</tr>
<tr>
<td>Enclosure Material</td>
<td>Indoor Housing Rating (Standard): NEMA 12</td>
</tr>
<tr>
<td></td>
<td>Outdoor Housing Rating (Optional): NEMA 4X</td>
</tr>
<tr>
<td>Display Readout</td>
<td>KWh Accumulated</td>
</tr>
<tr>
<td>Standard Ranges</td>
<td>4-Wire Wye, 120/208 VAC: 100, 200, 400, 800,1600,3200 Amp</td>
</tr>
<tr>
<td></td>
<td>2 Phase, 120/240 VAC: 100, 200, 400, 800,1600,3200 Amp</td>
</tr>
<tr>
<td></td>
<td>4-Wire Wye, 277/480 VAC: 100, 200, 400, 800,1600,3200 Amp</td>
</tr>
<tr>
<td></td>
<td>3-Wire Delta, 220/240 VAC: 100, 200, 400, 800,1600,3200 Amp</td>
</tr>
<tr>
<td></td>
<td>3-Wire Delta, 480 VAC: 100, 200, 400, 800,1600,3200 Amp</td>
</tr>
</tbody>
</table>
### Modem Interface

<table>
<thead>
<tr>
<th>Cable:</th>
<th>UL-listed Telephone Cord, 6-cond. 300 VAC, Stranded Cond. 22-26 AWG.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cable Connector:</td>
<td>RJ-45 male IDC</td>
</tr>
<tr>
<td>Input/Output Voltage:</td>
<td>+5 VDC/18 VAC</td>
</tr>
<tr>
<td>Ckt Input Isolation:</td>
<td>5.3K VAC for 1 Minute</td>
</tr>
<tr>
<td>Baud Rate:</td>
<td>9600</td>
</tr>
</tbody>
</table>

### IDR Interface Port

<table>
<thead>
<tr>
<th>Cable:</th>
<th>UL-listed/rated Telephone Cord. 4-cond.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Input/output Voltage:</td>
<td>Ground-isolated +/-5.4VDC</td>
</tr>
<tr>
<td>Cable Connector:</td>
<td>RF-45 Male IDC Or Screw Terminal Termination</td>
</tr>
<tr>
<td>Circuit Input Isolation:</td>
<td>5.3kVAC</td>
</tr>
<tr>
<td>Circuit output Isolation:</td>
<td>21.5kVAC</td>
</tr>
<tr>
<td>Isolated Pulse/Alarm Outputs (TB5, TB6):</td>
<td></td>
</tr>
<tr>
<td>Output Voltage Potential:</td>
<td>0 VDC to +5 VDC Logic Levels</td>
</tr>
<tr>
<td>Mating Plug Connector:</td>
<td>Weidmuller PN: 152876</td>
</tr>
<tr>
<td>Signal Isolation Voltage:</td>
<td>5.3K VAC for 1 Minute</td>
</tr>
</tbody>
</table>

### Recommended In-line Fuse

<table>
<thead>
<tr>
<th>Manufacturer:</th>
<th>Littlefuse</th>
</tr>
</thead>
<tbody>
<tr>
<td>Mfg. Part No:</td>
<td>KLDR.100(1/10)</td>
</tr>
<tr>
<td>Rating:</td>
<td>100mA, Time-delay, 600VAC Cartridge Fuse</td>
</tr>
</tbody>
</table>

### Battery Cell

<table>
<thead>
<tr>
<th>Description:</th>
<th>Non-rechargeable Cell Used For Memory Retention</th>
</tr>
</thead>
<tbody>
<tr>
<td>Manufacturer:</td>
<td>Eagle-Picher</td>
</tr>
<tr>
<td>Mfg Part No:</td>
<td>LTC-3PN-S2</td>
</tr>
<tr>
<td>Working Voltage:</td>
<td>3.5VDC</td>
</tr>
<tr>
<td>Current Capacity:</td>
<td>350mAh</td>
</tr>
<tr>
<td>Electrolyte:</td>
<td>Lithium Thionyl Nitrate</td>
</tr>
</tbody>
</table>
E-MON CLASS 1000 METER

11.0 METER LIMITED WARRANTY

Subject to the exclusions listed below, Honeywell E-Mon will either repair or replace (at its option) any product that it manufactures and which contains a defect in material or workmanship.

The following exclusions apply:

1. This Limited Warranty is only effective for a period of (5) five years following the date of manufacture when installed in accordance with manufacturer’s instructions by qualified personnel.

2. Honeywell E-Mon must be notified of the defect within ninety (90) days after the defect becomes apparent or known.

3. Buyer’s remedies shall be limited to repair or replacement of the product or component which failed to conform to Honeywell E-Mon’s express warranty set forth above.

4. Buyer shall be responsible for all freight costs and shall bear all risk of loss or damage to returned goods while in transit.

5. This Limited Warranty does not cover installation, removal, reinstallation, or labor costs, and excludes normal wear and tear. Buyer shall provide labor for the removal of the defective component or item and installation of its replacement at no charge to Honeywell E-Mon.

6. This Limited Warranty does not cover any product if: (i) a product is altered or modified from its original manufactured condition, (ii) any repairs, alterations or other work has been performed by Buyer or others on such item, other than work performed with Honeywell E-Mon’s authorization and according to its approved procedures; (iii) the alleged defect is a result of abuse, misuse, improper maintenance, improper installation, accident or the negligence of any party; (iv) damaged as a result of events beyond Honeywell E-Mon’s control or other force majeure events or (v) used in conjunction with equipment, components, accessories, parts or materials not supplied or approved by Honeywell E-Mon.

7. This Limited Warranty is limited to the obligation to repair or replace the manufactured product. This is the sole and exclusive remedy for any breach of warranty. IN NO EVENT SHALL Honeywell E-Mon BE LIABLE FOR ANY INDIRECT, INCIDENTAL, SPECIAL, CONSEQUENTIAL OR PUNITIVE DAMAGES (INCLUDING ANY DAMAGE FOR LOST PROFITS) ARISING OUT OF OR IN CONNECTION WITH THE FURNISHING OF PRODUCTS, PARTS OR SERVICES, OR THE PERFORMANCE, USE OF, OR INABILITY TO USE ANY PRODUCTS, PARTS OR SERVICES, SALE OF OR OTHERWISE, WHETHER BASED IN CONTRACT, WARRANTY, TORT, INCLUDING WITHOUT LIMITATION, NEGLIGENCE, OR ANY OTHER LEGAL OR EQUITABLE THEORY.

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